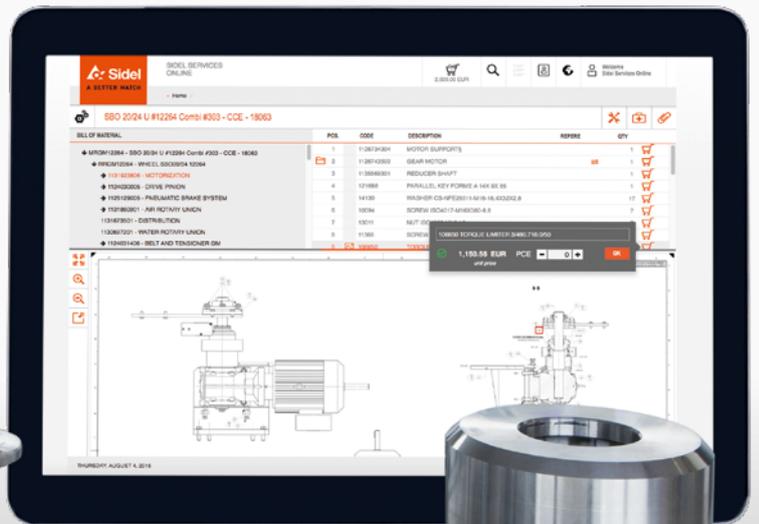




SPARE PARTS & LOGISTICS

ORIGINAL SPARE PARTS,
JUST ONE CLICK AWAY





SPARE PARTS & LOGISTICS

DESIGNED, TESTED AND QUALIFIED TO FIT AND FUNCTION

As your original equipment manufacturer, we know your parts, your production equipment, and your line better than anyone else. We understand that when it comes to production, speed is of the essence and every second of uptime saves you money. You need the best quality parts, delivered in full and on time – parts that work as quickly as possible, for as long as possible.

The quality your line deserves

Original Sidel spare parts are designed, tested and certified by the same Sidel engineers who designed your machine.

These quality parts offer:

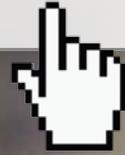
- Maximum reliability and durability
- Improved operator safety
- Higher long-term production security
- Increased food-grade safety compliance

Spare parts available online

In addition to our engineering expertise, Sidel Services Online provides a web interface for fast and easy online ordering of Sidel original spare parts for maintaining high line performance.



ORIGINAL SPARE PARTS,
JUST ONE CLICK AWAY



ORIGINAL SIDEL PARTS

ORIGINAL QUALITY **FOR MAXIMUM RELIABILITY**

As a global partner in the beverage industry, our responsibility extends far beyond the line itself. We constantly review our parts portfolio, updating it with the latest standards, technology and performance criteria, so we can always repair or replace a solution.

Original Sidel spare parts are:

- Thoroughly tested to exacting specifications through real-world mechanical analysis and virtual stress simulation
- Rated for maximum uptime
- Supplied under full warranty

A pioneer in global standards

Our dedicated teams assess, review and qualify our parts daily, performing quality assurance, product care and technical analysis. We source only the finest raw materials for each part, and require the same of any and all suppliers with whom we conduct business.

Sidel



SIDEL SERVICES ONLINE

MAXIMUM UPTIME **JUST ONE CLICK AWAY**

Sidel Services Online makes it easier than ever to get higher line performance with fast, easy online ordering of Sidel original spare parts. You get an intuitive overview of every spare part for the latest Sidel equipment in your line, along with easy access to relevant drawings, manuals, and parts lists. This enables you to find and order parts quickly from your computer or tablet, all just one click away.

Access all of your parts, choose from a variety of delivery options, and receive support from the engineers who helped build your equipment.

Continuous line performance

With Sidel Services Online, we continuously

support your line performance by optimising spare parts management:

- One-stop shopping with 24/7 access and assistance, supported by Sidel's global supply chain
- Ordering of part lists designated critical to line maintenance and productivity
- Shorter lead and delivery times on offers and orders

Get access

Interested in the benefits of fast and easy online ordering? Contact your Sidel representative or visit www.sidel.com/services-online



EASY ACCESS TO DRAWINGS
AND PARTS LISTS,
JUST ONE CLICK AWAY





SIDEL SERVICES ONLINE

FAST AND EASY **ONLINE ORDERING**

A user-friendly web interface for all your spare parts enables you to increase efficiency even more. You'll find that your latest Sidel equipment is catalogued and detailed within Sidel Services Online, including high-quality drawings and all applicable documentation available for download.

With just one click, you can:

- Access a full overview of your installed base
- Intuitively navigate, identify, select and order the relevant parts to maximise your line's uptime
- Get online information about availability, ordering quantities and prices to streamline the ordering process

- Download part catalogues and manuals
- Get information on intelligent parts replacement
- Plan long-term replacement schedules based on equipment operating hours

Sidel Parts Administrators when you need them

Sometimes fast and easy spare parts ordering is not enough. You need an expert who can offer more information, consult and provide guidance to reach even higher performance. Sidel Parts Administrators are available to provide global support when you need it.

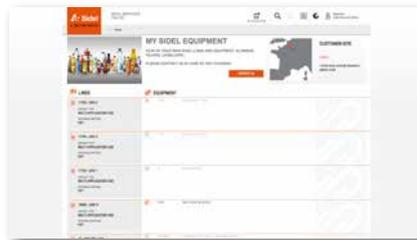
SIDEL SERVICES ONLINE

A USER-FRIENDLY WEB INTERFACE FOR EASIER SPARE PARTS MANAGEMENT



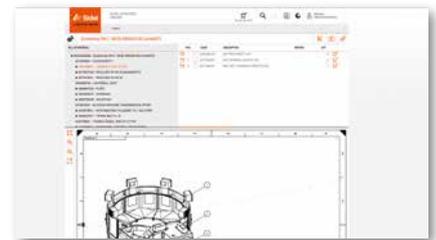
ACCESS TO YOUR PRODUCTION SITES

- Select sites and display an installed base
- Search for a site, a line, or equipment



OVERVIEW OF INSTALLED BASE

- View line information and operating status
- View equipment manuals and user manuals



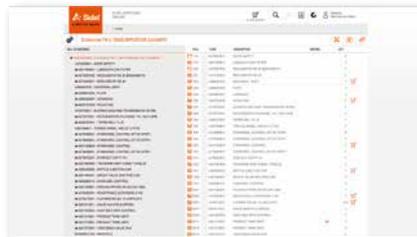
SPARE PARTS CATALOGUES

- View bill of material and part number, and add items from maintenance/safety lists to your basket
- View sub-assembly drawings with item numbers



INTELLIGENT REPLACEMENT

- View recommended parts lists for preventive maintenance



SHOPPING CARTS

- Information about availability, ordering quantities and prices
- Possibility to import or export shopping carts



EASY SEARCH

- Search for all Sidel spare parts or only those in your catalogue
- View item applicability and sub-assembly drawings

ADVANTAGES OF ORDERING THROUGH SERVICES ONLINE

- 24/7 one-stop ordering for all Sidel original spare parts with shorter lead times for increased efficiency
- Easy and simple ordering of parts designed for maximum reliability and durability to reduce risk of unplanned downtime
- Intuitive navigation, identification, selection and ordering of the right parts to maximise uptime
- Preventive maintenance plans; up to 18,000 hours' coverage, to keep downtime at a minimum



LOGISTICS

24/7 SUPPLY WORLDWIDE

When it comes to parts, it pays to be proactive. That's why Sidel offers three delivery service levels, each supported by a 24/7 supply chain. Combined with Sidel Services Online, this solution helps you manage your inventory intelligently, and optimise your production costs with proactive maintenance and replacement planning.

The right parts when you need them

Our aim is to help you have the right parts on site when required and avoid the need for emergency orders. But if you do need an order in the event of an emergency, we aim to deliver in-stock parts within 24 to 48 hours, and out of stock parts within a maximum of five days.

Global support, local availability

Our global network of experts enables us to respond locally to your needs, and escalate more complex concerns to the right technician for fast responses and solutions. This network includes:

- Trained Parts Administrators, responding to calls worldwide
- Skilled Sidel engineers and spare parts experts available whenever needed
- 24/7 hotline for rapid response technical support and emergency ordering
- Sidel Services Online for easy access to the right spare parts, for the right price and at the right place, whenever you need them

ORIGINAL SIDEL QUALITY DELIVERED EVERY TIME



LOGISTICS

A PROACTIVE APPROACH FOR A LOWER TCO

At Sidel, we want you to have the right parts at hand whenever you need them. Critical to this approach are our three delivery service levels:

- **Emergency:** For the fastest delivery possible
- **Stock replenishment:** Parts that are not immediately needed, delivered on the date of your choice
- **Maintenance:** Everything needed for maintenance, just in time for scheduled tasks

Full support across the globe

Whatever the priority, we support you with our recommended parts lists, global supply chain and logistics expertise. Combined, they give you the ability to plan ahead and ensure that you have the right parts at the right time.

Sidel's world-class supply chain

Our global parts supply centre is geographically positioned for easy delivery to airports in Paris, London, Amsterdam and Frankfurt. This extensive, efficient worldwide coverage is supplemented by multiple regional supply centres, facilitating overnight, weekend and emergency deliveries 24/7.

We use the latest logistics technology to ensure transparency and measure performance across our entire supply network, and we process almost 1,000 global orders every day.



REDUCED RISK OF
UNPLANNED DOWNTIME,
JUST ONE CLICK AWAY

INTELLIGENT REPLACEMENT

A FULL PORTFOLIO TO MEET YOUR NEEDS

It pays to be proactive when it comes to reducing downtime and unexpected costs. Sidel Spare Parts & Logistics services help you manage your inventory intelligently, as well as optimise your costs and uptime with proactive replacement planning.

Recommended parts lists for preventive maintenance

These are parts lists recommended by Sidel for use in upcoming overhauls, delivered according to production schedules ranging from 3.000 to 18.000 hours.

Refurbishment services

As part of preventive maintenance, Sidel also provides customised refurbishment services for your critical sub-assemblies to increase equipment availability. When maintenance is needed, you can replace the set on your machine and send the old parts to Sidel. Our engineers refurbish the set of parts according to Sidel standards and send them back to you in masked-time while the equipment is running.



THERE IS MORE TO SIDEL THAN YOU MAY THINK

At Sidel, we offer so much more than spare parts. We use our range of services and equipment solutions to put your needs at the centre. As a local partner with a global reach, we optimise your performance anytime, anywhere in the world.

We listen to you and understand your specific needs, and continually innovate new ways to help you achieve more. Our years of experience add value to your installed Sidel equipment, your products and your bottom line.



MAINTENANCE

Whether planned or unplanned, we can help you maintain your line efficiency, turning costly downtime into profitable uptime.



LINE IMPROVEMENT

We can help you determine your line's potential and benefit from the very latest technology, taking your line to the next level.



TRAINING

We offer courses, seminars and tailored programmes on how to safely and efficiently operate, maintain and troubleshoot equipment.



SPARE PARTS & LOGISTICS

For emergencies, stock replenishment or planned maintenance, we deliver original spare parts wherever you are in a timely manner.



LINE CONVERSIONS & MOULDS

We enable you to package new liquids, shapes and bottle sizes on your existing line with speed, quality and peace of mind.



PACKAGING

From design to industrial production, we can create bottles that cost less, protect the liquid and result in high customer satisfaction.



COMPLETE LINE SOLUTIONS & EQUIPMENT

Our understanding of local supply chains, PET packaging and the individual production equipment, combined with 40 years of experience with complete lines, from blowing through to palletising, enable us to solve your business needs of today and plan for tomorrow.



MAXIMISE YOUR UPTIME AT [SIDEL.COM/PARTS](https://www.sidel.com/parts)

Our purpose is to help brands protect the product inside, preserve the planet outside and touch the lives of millions of people every day.

We do so by offering complete and modular PET, can and glass packaging solutions, including people, services and equipment.

Sidel has over 165 years of industrial experience. With 30,000 machines installed in more than 190 countries, we have been helping producers fill beverage bottles for over 85 years, blow them for more than 50 and label them for more than 40. We have over 40 years of aseptic packaging expertise, and were one of the first companies to introduce PET bottles to the beverage industry over 35 years ago.

Part of the Tetra Laval group, Sidel has offices worldwide, including 8 production sites and 8 training centres. All our experts are committed to creating the optimum liquid-packaging solution.

We call it **A Better Match** – for our world, our customers and ourselves.

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