

PARMA, ITALY

ASEPTIC PRODUCT SUPPORT ECA – AUTOMATION

YOUR OPPORTUNITY

Sidel is looking for an Aseptic Product Support ECA Automation Engineer who will be a part of Product Support ECA organization. The job takes place both in the office and onsite. In both situations the resource has to secure the operational follow up & technical support of all aseptic products in combi (blowing and filling) and stand-alone technology, associated trade equipment (capper, inspection system, nitrogen doser...) on automation side, throughout the whole life of the machine. He has also to secure that the population of colleagues (FSE, PM, CCM, ASM) in contact with the customer are well supported through email, telephone and onsite support. Finally, he is also in charge to secure the preparation and the distribution of the appropriate documentation concerning the troubleshooting of automation issues on aseptic equipment.

YOUR SCOPE

- Execute troubleshooting on all aseptic equipment and associated trade equipment, concerning automation platform;
Secure performances of commercially released aseptic equipment, concerning the automation side;
- Secure NC and warranty cost management on SINCRO tool;
- Support the availability of field methods for installation, qualification, technical analysis, repairing and maintenance activities;
- Support FSE during aseptic projects and service site execution on automation side;
Apply RCA methodology on automation issues in aseptic machines, driving data collection and preventive/corrective action;
- Be part of hotline service, in case of availability;
- Provide daily telephone & email support for automation issues to internal and external customers, on aseptic equipment
- Secure retrofit application on the aseptic installed base concerning automation platform;
- Provide support to services staff involved in spare parts management, concerning aseptic machines
- Support local resources competences development plan on aseptic product.

YOUR PROFILE

Level of education and languages:

- Bachelor Degree or equivalent;
- Fluency in English;
- French is a plus.

Required experience and skills:

- At least 3 years of technical assistance and/or field experience;
- Knowledge of beverage technology (aseptic or not): combi/stand alone technology & trade equipment
- Ability to manage and satisfy customer requests;

- Electrical fundamentals (safety equipment, sensors, motion, servo drivers, inverters...);
- Knowledge of PLC platform (Siemens S7, S7 professional package is a plus, B&R, Rockwell Automation);
- Knowledge of HMI (ZenOn and/or Citek) and Motion platforms (Danfoss and Elau);
- Customer Oriented;
- Problem Solving attitude;
- Leadership during internal and external meetings (regions, customers);
- Good contact with people, ability to interface with all levels of the organization, and with senior customers;
- Ability to travel (50%).

CONTACT

If you are interested in our proposal, please send your CV/resume with cover letter to: recruitment.italy@sidel.com

By applying to this vacancy, the applicant acknowledges and agrees to the processing of his/her personal data included in the job application.

ABOUT SIDEL

The Sidel Group is formed by the union of two strong brands, Sidel and Gebo Cermex. Together, we are a leading provider of equipment and services for packaging liquid, food, home and personal care products in PET, can, glass and other materials.

With over 37,000 machines installed in more than 190 countries, we have nearly 170 years of proven experience, with a strong focus on advanced systems, line engineering and innovation. Our 5,000+ employees worldwide are passionate about providing complete solutions that fulfil customer needs and boost the **performance** of their lines, products and businesses.

Delivering this level of performance requires that we continuously **understand** our customers' challenges and commit to meeting their unique goals. We do this through dialogue, and by understanding the needs of their markets, production and value chains. We complement this by applying our strong technical knowledge and smart data analytics to support maximum lifetime productivity to its full potential.

We call it **Performance through Understanding**.

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