

WROCLAW, POLAND

FSE PLANNER

YOUR OPPORTUNITY

The FSE Planner performs FSEs/ISMs planning for the assigned territory, based on skill set and activities complexity, ensuring mutual coordination with other parties as appropriate and is responsible for occupation for internal FSEs/ISM.

YOUR SCOPE

- Responsible for FSEs/ISM occupation at the assigned territory
- Ensure technicians start the mission with all needed materials and documents for the work assigned
- Ensure consolidation of workload and the planning of required resources for new equipment and service
- Ensure the planning of Project Support/Global resources for complex deals and critical operations
- When necessary align or reroute appropriate technicians to accommodate customer emergencies
- Identify missing skill global to sustain operations according to the business plan
- Responsible for workload forecast for new equipment and service in conjunction with Sales and Service
- Ensure feedback to his Manager for process & quality improvement opportunities, risks on availability, critical cases
- Consolidate and provide the resources/skill needs to FSE managers, give feedback about FSEs performance and competence development
- If applicable, ensure the central 3PE planning, highlight gaps, drive corrective plans
- Own and drive the update of the on planning Sidel tools, such as CRM and Pulse

YOUR PROFILE

Level of education and languages:

- An excellent command of English required
- Bachelor degree or equivalent
- Degree in Engineering

Required experience and skills:

- Minimum 2-3 years' experience in resources management/field engineering
- Experience in the beverage industry
- Knowledge of Sidel Portfolio is an advantage
- Technical background
- Knowledge of installation and commissioning scope and challenges
- Ability to travel up to 30%

CONTACT

If you are interested in our proposal, please send your CV/resume with cover letter to: Sina Fust, Human Resources Manager, by Email: sina.fust@sidel.com

By applying to this vacancy, the applicant acknowledges and agrees to the processing of his/her personal data included in the job application.

ABOUT SIDEL

The Sidel Group is formed by the union of two strong brands, Sidel and Gebo Cermex. Together, we are a leading provider of equipment and services for packaging liquid, food, home and personal care products in PET, can, glass and other materials.

With over 37,000 machines installed in more than 190 countries, we have nearly 170 years of proven experience, with a strong focus on advanced systems, line engineering and innovation. Our 5,000+ employees worldwide are passionate about providing complete solutions that fulfil customer needs and boost the **performance** of their lines, products and businesses.

Delivering this level of performance requires that we continuously **understand** our customers' challenges and commit to meeting their unique goals. We do this through dialogue, and by understanding the needs of their markets, production and value chains. We complement this by applying our strong technical knowledge and smart data analytics to support maximum lifetime productivity to its full potential.

We call it **Performance through Understanding**.

Find out more at www.sidel.com and connect with us

 blog.sidel.com

 youtube.com/user/sidel



linkedin.com/company/sidel



twitter.com/Sidel_Intl



facebook.com/SidelInternational