

NORCROSS (GEORGIA), USA

## GLOBAL PRODUCT SUPPORT – ASEPTIC

### YOUR OPPORTUNITY

Sidel is looking for an Aseptic Product Support Americas Automation Engineer. The job takes place both in the office and onsite. In both situations, the resource must secure the operational follow up and technical support of all aseptic products in combi (blowing and filling) and stand-alone technology, associated trade equipments (capper, inspection system, nitrogen doser...) on automation side, throughout the whole life of the machine. He has also to secure that the population of colleagues (FSE, PM, CCM, ASM) in contact with the customer are well supported through email, telephone and onsite support. Finally, he is also in charge to secure the preparation and the distribution of the appropriate documentation concerning the troubleshooting of automation issues on aseptic equipment.

### YOUR SCOPE

- Execute troubleshooting on all aseptic equipments and associated trade equipments, concerning automation platform;
- Secure performances of commercially released aseptic equipments, concerning the automation side;
- Secure NC and warranty cost management on SINCRO tool;
- Support the availability of field methods for installation, qualification, technical analysis, repairing and maintenance activities;
- Support FSE during aseptic projects and services site execution on automation side;
- Apply RCA methodology on automation issues in aseptic machines, driving data collection and preventive/corrective action
- Be part of the hotline service
- Provide daily telephone and email support automation issues to internal and external customers, on aseptic equipments;
- Secure retrofit application on the aseptic installed base concerning automation platform;
- Provide support to services staff involved in spare parts management, concerning aseptic machines;
- Support local resources competences development plan on aseptic product

### YOUR PROFILE

Level of education and languages:

- Bachelor Degree or equivalent;
- Fluent level of English is a must;
- Italian and/or French is plus

Required experience and skills:

- Good understanding of Sidel business context;
- 3+ years of technical assistance and/or field experience
- Knowledge of the beverage technology: combi/stand alone technology and trade equipments
- Availability to travel up to 75%
- Knowledge of PLC platform (Siemens S7, S7 professional package is a plus, B&R, Rockwell Automation)
- Knowledge of HMI (ZenOn and/or Citek) and Motion platforms (Danfoss and Elau)

## CONTACT

If you are interested in our proposal, please send your CV/resume with cover letter to Human resources – Sidel, Inc., North America, by e-mail:

[Atlanta.Resumes@sidel.com](mailto:Atlanta.Resumes@sidel.com)

By applying to this vacancy, the applicant acknowledges and agrees to the processing of his/her personal data included in the job application.

## ABOUT SIDEL

The Sidel Group is formed by the union of two strong brands, Sidel and Gebo Cermex. Together, we are a leading provider of equipment and services for packaging liquid, food, home and personal care products in PET, can, glass and other materials.

With over 37,000 machines installed in more than 190 countries, we have nearly 170 years of proven experience, with a strong focus on advanced systems, line engineering and innovation. Our 5,000+ employees worldwide are passionate about providing complete solutions that fulfil customer needs and boost the **performance** of their lines, products and businesses.

Delivering this level of performance requires that we continuously **understand** our customers' challenges and commit to meeting their unique goals. We do this through dialogue, and by understanding the needs of their markets, production and value chains. We complement this by applying our strong technical knowledge and smart data analytics to support maximum lifetime productivity to its full potential.

We call it **Performance through Understanding**.

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