

NORCROSS (GEORGIA), USA

## FIELD SERVICE ENGINEER

### YOUR OPPORTUNITY

Sidel is looking for a Field Service Engineer that performs Installation, start-up, commissioning and test of the Sidel Equipment supplied to customer sites. The candidate must perform technical assistance during and after the warranty period, carry out training and other after sales services of Sidel's equipment installed at customer sites. Develop a good understanding of the customer needs to provide objective advice and to ensure customer satisfaction "

### YOUR SCOPE

- Test and evaluate equipment performance at customer plant, based on technical, contractual and safety specifications;
- Properly handle, check and transfer equipment non-conformities;
- Prepare Job Progress Chart and technical reports in reference to carried-out activities;
- Ensure ultimate internal and external customer satisfaction;
- Perform activities in line with the Standard Operating Procedures (SOPs), Sidel coordination plan rules and customer rules;
- Report after sales opportunities detected on Customer site;
- Coach junior colleagues on the on-site behaviour, technical activities, troubleshooting and reporting deliverables;
- Report to the Installation Site Manager for team site activities.

### YOUR PROFILE

Level of education and languages:

- Bachelor Degree engineering or equivalent;
- Fluent level of English is a must;
- Specialization in auto-mechanic or aseptic is a plus;
- Spanish, Italian and/or French is an advantage.

Required experience and skills:

- Experience in the beverage industry;
- 3 years of experience in field activities;
- Technical subject matter expertise on Mechanical, Automation, Electrical or Aseptic;
- Availability to travel up to 90 % (Including International Locations).

### CONTACT

If you are interested in our proposal, please send your CV/resume with cover letter to Human Resources – Sidel, Inc., North America, by e-mail:

[Atlanta.Resumes@sidel.com](mailto:Atlanta.Resumes@sidel.com)

By applying to this vacancy, the applicant acknowledges and agrees to the processing of his/her personal data included in the job application.

## ABOUT SIDEL

The Sidel Group is formed by the union of two strong brands, Sidel and Gebo Cermex. Together, we are a leading provider of equipment and services for packaging liquid, food, home and personal care products in PET, can, glass and other materials.

With over 37,000 machines installed in more than 190 countries, we have nearly 170 years of proven experience, with a strong focus on advanced systems, line engineering and innovation. Our 5,000+ employees worldwide are passionate about providing complete solutions that fulfil customer needs and boost the **performance** of their lines, products and businesses.

Delivering this level of performance requires that we continuously **understand** our customers' challenges and commit to meeting their unique goals. We do this through dialogue, and by understanding the needs of their markets, production and value chains. We complement this by applying our strong technical knowledge and smart data analytics to support maximum lifetime productivity to its full potential.

We call it **Performance through Understanding**.

Find out more at [www.sidel.com](http://www.sidel.com) and connect with us

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